T60 QUICK GUIDE

ALCATEL onetouch®

WELCOME

Thank you for purchasing ALCATEL onetouch T60 Tablet. This quick guide introduces main functions of this tablet, tips and notes. Please read it carefully before using it. Images and content in this guide are for reference purposes only, and may differ from the actual item, which is the standard.

This product meets applicable national SAR limits of 2.0W/kg (CE) . The specific maximum SAR values can be found in the 9 section of this quick guide.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 1.5cm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

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1. Assembling

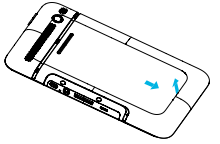
1.1 Unpack

Check your product box for the following items:

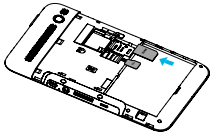
- Tablet
- Battery
- Charger
- Micro USB cable
- Quick guide

Caution: *The supplied accessories perform best for your device. Accessories other than the supplied ones may not be compatible with your device.*

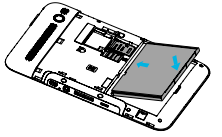
1.2 Assemble & Charge



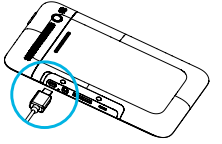
1. Remove the back cover



2. Insert the SIM & MicroSD card



3. Install the battery



4. Charge your device

Caution:

1. Please read "Safety & Use" first.

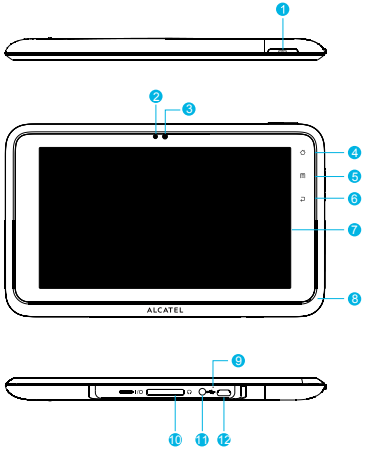
2. Use only ALCATEL-approved chargers. Unauthorised chargers can cause batteries to explode or damage your device.

3. Please plug or unplug SIM card or SD card when the device power off. It is forbidden to remove SD card or SIM card when the device is running. Any data loss or damage resulting from the faulty operations is attributed to users.

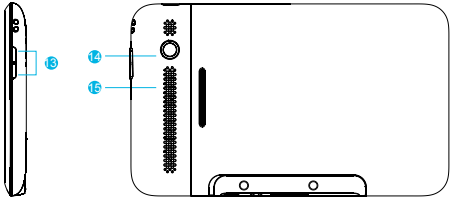
2. Getting started

2.1 Your Device

1	Power key
2	Light sensor
3	Front camera lens
4	Home key
5	Menu key
6	Back key
7	Touch screen
8	Microphone
9	LED charge indicator
10	I/O port
11	Headset jack
12	Micro USB Connector



13	Volume key
14	Rear camera lens
15	Speaker



2.2 keys

Key	Function
Power	Press to put the screen to sleep, or hold to turn on/off.
Home	Press to return to the home screen, or hold to open the list of recent applications.
Menu	Press to open menu option.
Back	Press to go back.
Volume	Press to adjust the device's volume.

2.3 Turn your device on and off

1. To turn on your device, press and hold **[Power]**. If you turn on your device for the first time, follow the on-screen instructions to set up your device.
2. To turn it off, press and hold **[Power]**, and then select **"Power off"**, then **"OK"**.

2.4 Google Account Set-up

When you turn your device on for the first time, you will be prompted to set up your existing Gmail™ account.
If you don't have one, you can create one. Touch the Android logo to begin.
Now your Gmail, Google contacts, and Google calendar events will all be loaded to your device automatically. Application availability depends on country and operator.

2.5 Use the touch screen

Your device's touch screen lets you easily select items or perform functions. Learn basic actions to use the touch screen.
Control your touch screen with the following actions:

- **Tap:** Touch once with your finger to select or launch a menu, option, or application.
- **Tap and hold:** Tap an item and hold it for more than 2 seconds to open a pop-up option list.
- **Drag:** Tap and drag your finger up, down, left, or right to move to items on lists.
- **Drag and drop:** Tap and hold your finger on an item, and then drag your finger to move the item.
- **Double-tap:** Tap twice quickly with your finger to zoom in or out while viewing photos or web pages.

Rotate the touch screen

Your device has built-in motion sensor that detects its orientation. If you rotate the device, the interface will automatically rotate according to the orientation.
To set the interface to keep the orientation, you can turn off **"Auto-rotate screen"** in ***Setting > Display settings.***

Lock and Unlock the touch screen

When you do not use the device for a specific period, your device turns off the touch screen and automatically locks the touch screen to prevent any unwanted device operations. To manually lock the touch screen, press **[Power]**.
To unlock, turn on the screen by pressing **[Power]**, and drag Unlock icon to a specific position. If you set a screen lock, you need to enter your PIN or password, or draw a pattern.

2.6 Get to know the home screen

When the device is in Idle mode, you will see the home screen. From the home screen, you can view your device's status and access applications. Scroll left or right to a panel of the home screen.

Add items to the home screen

1. In Idle mode, press ***[Menu] > Add***.
2. Select the item category (shortcuts, widgets, folders, wallpapers) and select an item.

Move items on the home screen

1. Tap and hold an item to move until the selected box appears.
2. Drag the item to the location you want.

Remove items from the home screen

1. Tap and hold an item to remove.
2. The trash bin appears at the bottom of the Home screen.
3. Drag the item to the trash bin.
4. When the item turns green, release the item.

Add a shortcut to an application

1. In Menu mode, tap and hold an application icon. The shortcut icon for the application is added to the home screen.
2. Move the icon to the location you want or move it anther panel of the home screen.

Use the shortcuts panel

1. Press to show all applications.
2. Press to launch Email.
3. Press to launch Browser.
4. Press to launch Video.
5. Press to launch Camera.
6. Press to switch 6 panels.

Home screen menu

Press **[Menu]** on the desktop, and it displays desktop Menu, including: Add, Wallpaper, Search, Notification, Settings. Touch any option to enter its interface and operate the corresponding functions.

1. Add
Tap "Add", then select an item to add, including: shortcuts, Widgets, Folders, Wallpapers.

2. Wallpaper
Tap "Wallpaper", then select the item category (shortcuts, widgets, folders, wallpapers) and select an item, tap "Save" or "Set wallpaper" to set it as wallpaper.

3. Search
Tap "Search" to enter "Google Search".

4. Notification
Tap "Notification" to enter the notification interface quickly.

5. Settings
Touch "Settings" to enter "Setting" directly.

Status & Notification

The status bar at the top of the screen contains icons that tell you about messages and your device's status. To view your notifications, tap the status bar and drag it down.

Indicator icons

Icon	Description	Icon	Description	Icon	Description
	Signal strength		GPS on		Wi-Fi connected
	No service		Airplane mode		Mobile AP activated
	3G connected		No SIM card		An open Wi-Fi available
	3G in use		Full disk		USB connected
	Bluetooth on		Battery		USB tethering
	Bluetooth connected		Charging		USB debugging
	Alarm clock		Event notification		Downloading data
	New mail		Notice		Uploading data
	New voicemail		Data is syncing		Song is playing

Note: *The illustrations are for reference only.*

2.7 Access applications

1. In Idle mode, select to access applications list.
2. Scroll up or down to select an application.
3. Touch any letter or slide on A-Z bar to quickly index the applications initialed with A-Z.
4. Press **[Back]** to return to the previous screen; press **[Home]** to return to the home screen.

Access recent applications and task manager

1. Press and hold **[Home]** to open the list of applications you have accessed recently.
2. Select an application to open it.
3. Touch **"Manage tasks"** to view the currently running application.
4. Tap **"End"** to end the selected application, or tap **"End All"** to end all applications.

Note: *Multitasking may cause hang-ups, freezing, memory problems, or additional power consumption. To avoid these problems, end unnecessary programs using the task manager.*

2.8 Connection

Wi-Fi Connection

This device supports "Wi-Fi 802.11 b/g/n". You can access to the local network through Wi-Fi.
Press ***[Menu] >settings> Wireless & networks> Wi-Fi settings*** to set Wi-Fi.
Once the Wi-Fi has been turned on, your device will automatically scan for available wireless networks, displaying them in the Wi-Fi networks list. You can select one to connect or add a new network.

Bluetooth Connection

This device supports Bluetooth 2.1. With Bluetooth, you can establish a wireless connection with any other Bluetooth compatible device.
Press ***[[☰] Menu] > Settings > wireless & networks > Bluetooth settings*** to set Bluetooth.
Once the Bluetooth has been turned on, your device will automatically scan Bluetooth devices nearby. After scanning, your tablet will list all the discovered devices. Tap one and input PIN to pair with the device.

Note: *Bluetooth function and operations are based on the real product.*

PC Connections

You can connect your device to a PC using a Micro USB cable. You can connect your device to a PC as a removable disk and access the file directory. If you insert a memory card in the device, you can also access the files directory from the memory card by using the device as a memory card reader.

1. Turn on USB storage

Connect this device to a computer with Micro USB cable, drag out the notification bar. Touch ***USB Connected > Turn on USB storage > OK***. Then on the computer, you can view data in Device and SD Card storage. So data transferring can be achieved between this device and computer.

2. Turn off USB Storage

After data is mounted onto the computer, you can drag out the notification bar, touch ***Turn Off USB Storage > Turn off USB Storage*** to disconnect with USB connection.

Note: *It is forbidden to disconnect USB link during transferring data, because it can lead to data loss or damage.*

2.9 Entering text

Press and hold in any input field, then tap **"Input Method"**. You can select an input method to use.

3 Contacts

You can add or import contacts into your device. All of your contacts are displayed alphabetically in a list.

TIPS:

1. Tap an item to view contact information, Tap & hold to edit, delete and more.
2. Press **[[☰] Menu]** for more options like search, import/export.

4 E-mail

You can use this device to receive or send your Email anywhere or at any time.

Note: E-mail can be used normally when the wireless network is well connected.

4.1 Set up an email account

1. Enter your email address and password.
2. Select **"Next"** (for general email accounts, such as Google Mail and Yahoo) or **"Manual setup"** (for other company email accounts).
3. Follow the on-screen instructions to finish setting.

4.2 Send an email message

1. Press ***[Menu] > Compose***.
2. Enter an email address, a subject and content.
3. Press **[Menu]** for more options like Attach or Attach Cc/Bcc.
4. Tap **"Send"** to send the message.

5 Web

You can connect to the internet anywhere an access point or wireless hotspot is available.

5.1 Go to a webpage

In Idle mode, open the application list and select "**Browser"** to launch a specified homepage.
To access a specific webpage, select the URL input field, enter the address (URL) of the webpage, and select **"Go".**

5.2 Navigate on a webpage

You can swipe your finger on the screen to navigate and view other areas of the webpage.

5.3 Open a new browser window

Open multiple browser windows to make it easier for you to switch from one website to another. While viewing a webpage, press ***[Menu] >Windows***.

5.4 Bookmark a webpage

While viewing a webpage, press ***[Menu] >More>Add bookmark***.
Edit the bookmark name if needed, and then tap **"Ok"**.

5.5 Find text within a webpage

While viewing a webpage, press ***[Menu] >More> Find on page***.
Enter what you want to search for. As you enter characters, matching characters will be highlighted.
Tap the left or right arrow to go to the previous or next matching item.

5.6 Select text

1. Press ***[Menu] >More>Select text***.
2. Press and hold on a word.
3. Drag the start and end markers to highlight the surrounding text you want to select. Then the selected text is copied to the clipboard.
4. In a text entry field (for example while composing a message), press and hold at the point where you want to paste the text. Tap **"Paste"**.

6 File manager

Learn to quickly and easily access all of your images, videos, music, and other types of files stored in local disk and SD card.
In Idle mode, open the application list and select **"File manager"**.
In a folder, press **[Menu]** to use the following options:

- To create a new folder, select **Add folder**.
- To delete files or folders, select **Delete**.
- To change the view mode, select **List view/Thumbnail**.
- To sort files or folders, select **Sort type**.
- To search a file, select **Search**.
- To use additional features using a file, such as copy, move, share or show hidden files, select **More**.

You can also access to **"File manager"** to install applications stored in local disk and SD card.

7 Settings

Find more options to personalize your tablet in the ***Settings***.

7.1 Date & time

Press ***[Menu] >settings> Date & time*** to set date, time, time zone and formats.

7.2 Sound setting

press ***[Menu] >settings> Sound*** to set ringtone, media and alarm volume and display settings such as silent mode, touch tones.

7.3 Airplane mode

Press ***[Menu] >settings> Wireless & networks*** to find the airplane mode. If Airplane mode is on, all the wireless networks will be turned off in this mode, you can turn on Wi-Fi connection manually.

Warning: *Even if airplane mode is activated, it is forbidden to use on plane or in some special labs or under hospital equipment, other special environments, etc., so as to prevent the intervention of electronic equipment to the communication or this device, you are advised to power off this device in such environments.*

7.4 Use GPS

Press ***[Menu] > settings > Location & security > Use GPS satallite*** to turn on GPS, and then you can search places with **Google Map ™** .

7.5 Manage applications

Press ***[Menu] > settings > Applications > Manage applications*** to find all the installed applications in your device, select one to uninstall.

7.6 Set language

Press *[Menu] > settings > Language & Keyboard* to select language and input method you want to use.

8 Third Party Application

This device is compatible with the third party applications of Android 2.2. You can install and remove according to needs.

Note: *When installing or using the third party applications, please take care! Only the user is responsible to the data damage or data loss, etc. that are resulted from the installation and use of the third party application.*

9 Safety & Use

Battery use & safety

- Don't let the product come in contact with liquids. Liquids can get into the product's circuits, leading to corrosion.
- Don't place your product near a heat source. High temperatures can cause the battery to swell, leak, or malfunction.
- Don't dry a wet or damp product with an appliance or heat source, such as a hair dryer or microwave oven.
- Don't leave your product in your car in high temperatures.
- Don't drop the product. Dropping your product, especially on a hard surface, can potentially cause damage.
- Contact your retailer or TCT Mobile Limited if your product has been damaged by dropping, liquids or high temperatures.

Warning: *Never dispose of battery powered products in a fire because they may explode.*

Battery charging

Notes for charging your product's battery:

- During charging, keep your battery and charger near room temperature for efficient battery charging.
- New batteries are not fully charged.
- New batteries or batteries stored for a long time may take more time to charge.
- Batteries and charging systems have circuitry that protects the battery from damage from overcharging.

Driving precautions

Responsible and safe driving is your primary responsibility when behind the wheel of a vehicle. Using a mobile device or accessory while driving may cause distraction and may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

- Do not enter or review written data.
- Do not surf the web.
- Do not input navigation information.
- Do not perform any other functions that divert your attention from driving.
- Always keep your eyes on the road.
- Always use voice activated features (such as voice commands) and speaking features (such as audible directions), if available.
- Always obey all local laws and regulations for the use of mobile devices and accessories in the vehicle.

Caution about high volume usage

Warning: *Exposure to loud noise from any source for extended periods of time may affect your hearing.*

Repetitive motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

Small children

Keep your mobile device and its accessories away from small children. These products are not toys and may be hazardous to small children. For example:

- A choking hazard may exist for small, detachable parts.
- Improper use could result in loud sounds, possibly causing hearing injury.
- Improperly handled batteries could overheat and cause a burn.

Display/Touch-screen

Please note the following information when using your mobile device:

Warning regarding display:

The display on your mobile device is made of glass or acrylic and could break if your mobile device is dropped or if it receives significant impact. Do not use if screen is broken or cracked as this could cause injury to you.

Warranty disclaimer:

If your mobile device has a touch-screen display, please note that a touch-screen responds best to a light touch from the pad of your finger or a non-metallic stylus. Using excessive force or a metallic object when pressing on the touch-screen may damage the tempered glass surface and void the warranty.

Operating environment

Remember to follow any special regulations in force in any area, and always switch your mobile device off whenever it is forbidden to use it, or when it may cause interference or danger. When connecting the mobile device or any accessory to another device, read its user's guide for detailed safety instructions. Do not connect incompatible products.

Using your mobile device near other electronic devices

Most modern electronic equipment is shielded from Radio Frequency (RF) signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless mobile device. Consult the manufacturer to discuss alternatives.

Implantable medical devices

A minimum separation of six (6) inches should be maintained between a handheld wireless mobile device and an implantable medical device, such as a pacemaker or implantable cardioverter defibrillator, to avoid potential interference with the device.

Persons who have such devices:

- Should ALWAYS keep the mobile device more than six (6) inches from their implantable medical device when the mobile device is turned on;
- Should not carry the mobile device in a breast pocket;
- Should use the ear opposite the implantable medical device to minimize the potential for interference;
- Should turn the mobile device off immediately if there is any reason to suspect that interference is taking place;
- Should read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your wireless mobile device with an implantable medical device, consult your health care provider.

Other medical devices

If you use any other personal medical devices, consult the manufacturer of your device to determine if it is adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information. Switch your mobile device off in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle before using your mobile device in a motor vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

Posted facilities

Switch your mobile device off in any facility where posted notices require you to do so.

Potentially explosive environments

Switch your mobile device off when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Users are advised to switch the mobile device off while at a refueling point (service station). Users are reminded of the need to observe restrictions on the use of radio equipment in fuel depots (fuel storage and distribution areas), chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include below deck on boats, chemical transfer or storage facilities, vehicles using liquefied petroleum gas (such as propane or butane), areas where the air contains chemicals or particles, such as grain, dust, or metal powders, and any other area where you would normally be advised to turn off your vehicle engine.

Specific absorption rate

YOUR MOBILE DEVICE COMPLIES WITH REGULATIONS FOR EXPOSURE TO RADIO WAVES.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

Maximum SAR for this model and conditions under which it was recorded.		
Body-Worn SAR	GSM 900 + Bluetooth + Wi-Fi (note: band for max SAR + if supports Bluetooth or Wi-Fi)	1.090W/kg
Body-Worn SAR	GSM 1800 + Bluetooth + Wi-Fi (note: band for max SAR + if supports Bluetooth or Wi-Fi)	1.182W/kg
Body-Worn SAR	WCDMA 2100 + Bluetooth + Wi-Fi (note: band for max SAR + if supports Bluetooth or Wi-Fi)	1.143W/kg

During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

Body-worn SAR testing has been carried out at a separation distance of 0.5 cm. To meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body. If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the device the indicated distance away from the body.

Organizations such as the World Health Organization and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device or reduce the amount of time spent on the device.

Additional information about electromagnetic fields and public health are available on the following site: http://www.who.int/peh-emf.

Information from the world health organization

"A large number of studies have been performed over the last two decades to assess whether mobile phone pose a potential health risk. To date, no adverse health effects have been established for mobile phone use."

Source: WHO Fact Sheet 193

Further information: http://www.who.int/emf

European union directives conformance statement

The following CE compliance information is applicable to mobile devices that carry one of the following CE marks:

CE 0700 !

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity can be obtained through our website: www.alcatelonetouch.com

FCC Statement

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

For other devices, they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference

(2) this device must accept any interference received, including interference

that may cause undesired operation.

Caution!

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user authority to operate the equipment.

Location services (GPS)

Your mobile device may use Global Positioning System (GPS) signals for location-based applications. GPS uses satellites controlled by the U.S. government that are subject to changes implemented in accordance with the Department of Defense policy and the Federal Radio Navigation Plan. These changes may affect the performance of location technology on your mobile device.

Your location

Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile devices which are connected to a wireless network transmit location-based information. Devices enabled with GPS technology also transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions), such applications transmit location-based information. This location-based information may be shared with third parties, including your applications providers, TCT Mobile Limited, and other third parties providing services.

Navigation

Maps, directions, and other navigation data may contain inaccurate or incomplete data, and circumstances can and do change over time. In some areas, complete information may not be available. Therefore, you should always visually confirm that the navigational instructions are consistent with what you see before following them. All users should pay attention to road conditions, closures, traffic, and all other factors that may impact safe driving or walking. Always obey posted road signs..

Privacy & Data security

TCT Mobile Limited understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- Monitor access—Keep your mobile device with you and do not leave it where others may have unmonitored access. Lock your device's keypad where this feature is available.
- Secure Personal Information—Your mobile device can store personal information in various locations including your SIM card, memory card, and internal memory. Be sure to remove or clear all personal information before you recycle, return, or give away your device. You can also backup your personal data to transfer to a new device.
- Applications—Install third party applications from trusted sources only. Applications can have access to private information such as call data, location details and network resources.
- Location-based information—Location-based information includes information that can be used to determine the approximate location of a mobile device. Products which are connected to a wireless network transmit location-based information. Devices enabled with GPS technology also transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions), such applications transmit location-based information. This location-based information may be shared with third parties, including your applications providers, ALCATEL, and other third parties providing services.

Use & Care

To care for your mobile device, please observe the following:

- Liquids

Do not expose your mobile device to water, rain, extreme humidity, sweat, or other liquids. If it does get wet, don't try to accelerate drying with the use of an oven or dryer, as this may damage the mobile device.

- Extreme heat or cold

Do not store or use your mobile device in temperatures below 0°C (32°F) or above 45°C (113°F). Don't recharge your mobile device in temperatures below 0°C (32°F) or above 40°C (104°F)

- Microwaves

Do not try to dry your mobile device in a microwave oven. Doing so may cause a fire or explosion.

- Dust and dirt

Do not expose your mobile device to dust, dirt, sand, food, or other inappropriate materials.

- Cleaning solutions

Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the mobile device. Wipe it with a soft cloth slightly dampened in a mild soap-and-water solution.

- Shock and vibration

Do not drop, knock, or shake the mobile device. Rough handling can break internal circuit boards.

- Paint

Do not paint the mobile device. Paint can clog the device's moving parts or ventilation openings and prevent proper operation.

- protection

To help protect your mobile device, always make sure that the battery compartment and any connector covers are closed and secure.

Recycling

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste, or in a fire. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority.

Product packaging and product guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

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10 General information

- Internet address: www.alcatelonetouch.com
- Hot Line Number: go to our Internet site.

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server: www.alcatelonetouch.com

11 Disclaimer

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12 Troubleshooting

Before contacting the aftersales department, you are advised to follow the instructions below:

- You are advised to switch off the device from time to time to maintain optimal performance.
- You are advised to fully charge the battery for optimal operation.

- Avoid storing large amounts of data in your device as this may affect the performance of your device.

And carry out the following checks:

My mobile device can not switch on

- Press **[⏻ Power]** until the screen comes on.
- Check the battery charge level.
- Check the battery contacts, remove and reinstall your battery, then turn your device back on.

My mobile device has not responded for several minutes

- Press the **[⏻ Power]** key.
- Remove the battery and re-insert it, then switch the device back on.

My mobile device turns off by itself

- Check that your screen is locked when you are not using your mobile device.
- Check the battery level.

My mobile device will not charge properly

- Make sure you are using an ALCATEL battery and charger provided in the box.
- Make sure your battery is inserted. It must be inserted before plugging in the charger.
- Make sure that your battery is not completely discharged; if the battery is flat, it may take around 30 minutes to display the battery charger indicator on the screen.
- Make sure charging is carried out under normal conditions (0°C ~ +40°C).
- When abroad, check that the electrical current is compatible.

My device is hot to the touch

- When you use applications that require more power or use applications on your device for an extended period of time, your device may feel hot to the touch. This is normal and should not affect your device's lifespan or performance.

My mobile device can not connect to a network

- Try connecting in another location.
- Verify the network coverage with your operator.
- Check with your operator that your SIM card is valid.
- Try selecting the available network(s) manually.
- Try connecting at a later time if the network is overloaded.

SIM card error

- Make sure the SIM card has been correctly inserted.
- Make sure the chip on your SIM card is not damaged or scratched.

"No service" is displayed

- You are outside of the network coverage area.

I have already entered 3 incorrect PIN codes

- Contact your network operator to obtain the PUK code (Personal Unblocking Key).

I am unable to connect my device to my computer

- Ensure that the PC data cable you are using is compatible.
- Ensure that you have the proper drivers installed and updated on your PC.

I am unable to download new files

- Check for free space of your MicroSD card.
- Delete some files.

- Check your network connection.

The device can't be detected by others via Bluetooth

- Make sure that Bluetooth is turned on and your mobile device is visible to other users.

How to make your battery last longer

- Make sure you follow the complete charge time (minimum 5 hours).
- After a partial charge, the battery level indicator may not be exact. Wait for a few minutes after removing the charger to obtain an exact indication.
- Change the brightness darker.
- Extend email auto-check interval as long as possible.
- Exit background-running applications if they are not being used for a long time.
- Deactivate Bluetooth, Wi-Fi, or GPS when not in use.

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